



Artex Warranty Policy

VES-Artex, Inc.

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1. GENERAL

Artex Barn Solutions warrants each new Artex product to be free from defects in material and workmanship. Artex parts and components will be warranted for the Warranty Time Period as identified in the Warranty Terms section of this Warranty Policy. The Warranty Time Period starts upon arrival of the product to the original purchaser (some exceptions apply).

2. WARRANTY TERMS

All new products sold by Artex Barn Solutions are covered by a standard one-year warranty. Artex products are warranted to the original purchaser (“purchaser” is defined as person or company who received an invoice from Artex for purchase of goods) against defects in workmanship or materials, under normal use for the Warranty Time Period from the date of delivery. Any part which is determined to be defective in material or workmanship will be, as the exclusive remedy, repaired or replaced at Artex’s discretion.

PRODUCT	WARRANTY TIME PERIOD
Cattle Handling Products:	1 Year
Ventilation Fans:	
All Non-Wear Fan Components	1 Year
Fan Motors	3 Years Prorated
Controls	2 Years Prorated (<i>Original Manufacturer Warranty</i>)
Fan Aluminium Blades	5 Years Prorated
Fan Poly Blades	10 Years Prorated
Fiberglass Fan Housings	10 Years Prorated (<i>Structural Warranty Only</i>)
Cow Cooling Systems:	
Galvanized Soaker Pipe, Mounts, Couplings, Adaptors, End Caps, Electric Solenoids, Filters	1 Year
PVC Soaker Support Frames	1 Year
High Pressure Fogging System Components (<i>besides Pump and Controls</i>)	1 Year
High Pressure Fogging Pumps	1 Year
Lighting Products:	
LED High Bay Lights	5 Years

1st Year full replacement, Annual Proration begins 1 year from purchase date.

3. LIMITATION OF LIABILITY

To the extent allowable under applicable law, Artex liability for consequential and incidental damages is expressly disclaimed. Artex liability in all events is limited to, and shall not exceed, the purchase price paid. Any variation from this limitation must be exclusively approved in writing by an officer of Artex.

Under no circumstances will Artex cover any merchandise or components thereof, which, in the opinion of the company, have been subjected to damage, misuse, unauthorized modifications, alteration, or if repairs have been made with parts other than those obtainable through Artex Barn Solutions.

Our obligation under this warranty shall be limited to repairing or replacing, free of charge to the original purchaser, any part that, in our judgment, shall show evidence of such defect. Artex does not refund costs related to the installation, removal or time associated with work done on product(s) or labour related thereto unless prior agreement.

Title and risk of loss shift to the purchaser on delivery by a common carrier, unless the purchaser assigns a freight carrier (where such risk will shift to the purchaser when the goods leave any Artex location). If product was damaged in transit, it is the purchaser's responsibility to document damages on Bill of Lading and notify Artex within 3 business days of delivery.

4. DISCLAIMERS

Every effort has been made to provide product information and to illustrate the products accurately. However, this information is for the sole purpose of identification, and do not express or imply a warranty that the products are merchantable or suitable for a particular purpose, or that the products will precisely conform to the illustrations or descriptions. Except as provided herein, no warranty or affirmation of fact, expressed or implied, is made or authorized by Artex, unless in writing by an officer of Artex.

Artex assumes no obligation or liability on account of any unauthorized recommendations, opinions, or advice as to the choice, installation, or use of products.

Artex assumes no obligation or liability on account of an event of Force Majeure including, but not limited to, extreme weather, such as unusually high winds, flooding, lightning strikes, etc.

5. PRODUCT SUITABILITY

Codes and regulations governing sales, construction, installation, and/or use of products for certain purposes may vary from jurisdiction to jurisdiction. While attempts are made to substantiate that Artex products comply with such codes, Artex cannot guarantee compliance and, therefore, cannot be responsible for how the product is installed and/or used. Before purchase and use of a product, the purchaser should review the product applications, as well as all applicable national and local codes and regulations, to be certain that the product, installation, and use will comply with any corresponding codes and regulations.

6. PROMPT DISPOSITION

For any product that proves to be defective within the applicable limited warranty period, a good faith effort must be made for prompt correction or other adjustment. If a product is believed to be defective within the applicable limited warranty period, the purchaser must immediately notify Artex Customer Service and follow the Artex Warranty Claim Procedure. Artex will then advise if items are under warranty. Delays in making a claim pushing the claim outside of the applicable limited warranty period will not be the responsibility of Artex.

7. RETURN POLICY

Products may NOT be returned to Artex without a Return Merchandise Authorization (RMA) number. Purchaser must request a return authorization form from Artex Customer Service. For standard products in "like new" condition, credit will be issued (minus a 20% restocking fee and any return freight charges paid by Artex) after receipt and inspection of the product by Artex. For custom products delivered to purchaser, or any standard product returned in less than "like new" condition, the restocking fee will be determined upon inspection and will be within a range from 30% to 100%. **ANY PRODUCT RETURNED TO Artex FREIGHT COLLECT AND/OR WITHOUT AN RMA AUTHORIZATION WILL BE REFUSED.**